



FOREVER FLYER SERVICE CLASS UPGRADE REDEMPTION FORM

Present this form at your preferred Philippine Airlines (PAL) Ticket Office when redeeming using the Mabuhay Miles Lifetime Miles account. Lifetime Miles account owner can only redeem a service class upgrade for himself/herself subject to award seat availability. Redemption of one-step upgrade is limited to PAL/PAL Express flights only. Kindly accomplish this form and submit together with the requirements listed below when claiming your service class upgrade award. Only completely accomplished and originally- signed forms with the required documents will be processed. For a copy of the award redemption chart and travel award fees/ taxes and surcharges, please visit www.philippineairlines.com

LIFETIME MILES ACCOUNT NUMBER

NAME (on Lifetime Miles account)

First Name _____

Contact No. _____

Middle Name _____

Mobile No. _____

Last name _____

Email address _____

Submit this form together with a copy of your revenue ticket and the requirements listed below to your preferred Philippine Airlines Ticket Office or via email to mabuhaymiles@philippineairlines.com. Once an upgrade has been processed, it will be reflected in your flight record and communicated to the airport check-in counter prior to your flight departure. Certain discounted/ promotional tickets may not be eligible for upgrade awards. Please contact PAL Reservations for information on these discounted/ promotional tickets. Rush fee applies for requests received less than 10 days prior flight departure.

BOOKING REFERENCE	SECTOR/ ROUTING	FLIGHT NUMBER	DATE AND TIME OF TRAVEL	UPGRADE TO (SPECIFY CABIN)	NO. OF MILES TO BE DEDUCTED PER SEGMENT

Requirements:

Present original and submit photocopies of the following documents upon redemption of your flight award.

- ✓ Member's valid ID with photo and signature
- ✓ For international travel- passport copy
- ✓ Valid ID with photo and signature of authorized representative

IMPORTANT

I understand that Philippine Airlines will only issue Travel Awards to myself in accordance with the Terms and conditions set forth in the Forever Flyer and Mabuhay Miles website. My signature below also certifies that I will pay for the taxes and processing fees, where applicable.

Signature over printed name of Member

Date

This portion is to be filed up by the Member/ Authorized Representative when claiming award/s thru an authorized representative.

Award redemption thru an Authorized Representative

NAME OF AUTHORIZED REPRESENTATIVE: _____

We hereby authorize the above-mentioned person whose signature appears below to claim my/ our flight award/s on my/ our behalf.

SIGNATURE OF MEMBER: _____

SIGNATURE OF AUTHORIZED REPRESENTATIVE: _____

AWARD TICKET RECEIVED BY: _____

DATE: _____